

MINUTES – BOARD OF GOVERNORS  
September 2009

Present: Mark Neneman, General Manager; Guy Fanelli, Director of Operations; Shen Te Smith, Director of Member Services; Cindy Jones, Director of Membership, Jeff Hunter, Director of Golf, Barry Carter, Director of Golf Maintenance, Michelle Dodier, Director of Tennis, Rosie Hallenberger, Susan Crouch, Roger Martin, Margaret Millsap, Becky Spears, Peter Wojcik, Sue Colburn, Julius Germano, Kathy Lay, Arthur Abelman, Richard Tisdale

The meeting was called to order by Chair Becky Spears at 6:04 pm. Margaret Millsap motioned to accept July minutes and Julius Germano seconded that motion. Cindy Jones went over the membership report for September. Currently there are 983 golf members, 398 tennis members and 574 social members. Cindy updated on the Be My Guest Tournament and said we should have some good prospects from it. Susan Crouch asked how many teams we had and Cindy responded 24. Cindy also reported on her meeting with the potential Jr. Golf committee. She stated the meeting went well and she was planning a September 22<sup>nd</sup> launch party. 120 emails went out for a meeting to launch the program and for members to bring a prospect with them to learn about the Club and the program. Cindy also updated on the Member Connect program and is working on new enrollment procedures and stated that Shen Te will help in the interview process of new members and how they would like to get involved.

Mark followed up on the Member Connect explaining Dept heads are also getting more involved in the Connect piece. Each Dept head has a list of members and is expected to connect with them by either with a call, email or letters. Mark also mentioned the survey that was sent to members to get additional feedback from them. The By Laws will come out soon and will help connect more members through committees. Mark also reported we are working on more 4<sup>th</sup> qtr programming in F&B, catering and events.

Jeff Hunter mentioned he was contacted by Becky Hooper about the David Feherty's I.E.D of Golf Clinic for wounded troops. 36 military vets are invited to play where Captains and Generals are their caddies. They will come for a 30 min breakfast followed by a presentation by David Feherty followed by the golf clinic. The course will be reserved for only the wounded troops and their families. Mark followed up by saying we may have about 8-10 spots for members to be caddies as well. Tom Watson and George Lopez are about 90% confirmed to attend. Mark also mentioned that he would like to get a picture with the MGA and the new clock on the North Course. He mentioned the Club signs at the entrance are finally out and the well at #5 has been pulled and repaired.

Becky followed up on the Medical Center Initiative and said her doctor was delighted to give us the list of about 900 doctors at Methodist.

Peter reported on the Ambassador Council and mentioned Cocktails with the Council and the month's theme of Wear Your Team Colors. He reported the Council is currently

working with 22 new couples. He also mentioned Margarita & Fajita night, the Tennis Member Guest Mixer and Grillin and Chillin.

Rosalie reported on Clubs within a Club and mentioned that everything is great and moving smoothly.

Kathy lay reported on SWA, there are currently 110 members.

Sue Crouch reported on Tennis and they just finished a lot of events. They just finished the Mixed Double Championship and mentioned Arthur was the winner. She mentioned it was a great turnout and it last all week. She also reported there are 3 play days this month along with the Junior Mixed Championship and Leagues have already begun. Sue mentioned there are so many tennis players in San Antonio and not enough courts but mentioned Michelle does a good job of keeping courts available for member play only.

Richard reported on the MGA and mentioned they helped the Club by donating money for the clock and is currently working with Barry to give money for the pond on #7 but is still waiting to hear back. He mentioned the Brute was this week and it was very successful and pace of play was great. The next tournament will be the Appreciation Tournament and they are still looking for a fun tournament to have.

Margaret reported on Women's Golf Association and that there are currently 85 members. She just mentioned they finished their President's tournament and will have a guest day in October. She also spoke of the possible time change to 8:30 but they will vote at the general meeting. She mentioned they are working with Shen Te on the website. Margaret also mentioned the group asked if the Hazel Stockard bench is going to be replaced.

Arthur asked if there is a winner for the Palmer Partner Championship. Jeff mentioned the final qualifying round is this upcoming weekend and the final 20 will play before the 28<sup>th</sup> of the month.

Margaret reported on the notes from the previous Golf & Greens committee meeting.

Arthur asked Mark about the trimming of trees on the course that is blocking some of the houses and if members can just call Barry directly. Mark mentioned that we are currently working with the POA and we have all of ours done to date but no other trimming can be done until the Fall.

Mark mentioned that Shen Te is currently working on a master calendar for 2010 with the Club's events and an open calendar. He mentioned it is a pretty large project but looks like we will be going through with it. Mark mentioned that he would like to get all of the association dates for next year and Richard mentioned that they will not be able to do that until they hear back from Barry. Jeff mentioned that the Ladies Club Championship will be next week.

Becky mentioned she has not had the chance to do anything with the scholarship information but will report on it later. She mentioned we have about \$10,000 in the fund. Becky reported on the By Law and mentioned she is working with Mary and they are very close on completing them. Once the current draft is approved she will send them out to the BOG with changes highlighted in red. A one hour meeting was scheduled for Thursday, September 17<sup>th</sup> at 6:30 pm just to review the By Laws.

Arthur asked if we are having another cap fund. Becky mentioned yes we are but it will be project orientated versus fund orientated. Becky mentioned that everyone was asked to provide their input and she provided a list of everyone's suggestions in no particular order. Mark mentioned this is only the first phase of the process. Becky asked for everyone's input to set a priority list of the top 3 suggestions. Arthur began the discussion by mentioned he believes the #1 project is the Fitness Center. He believes this will benefit every member and feels the fitness center is very important to the Club. He would like to see more room for yoga, aerobic, and a central check in. He would like to see that everyone would have to check in to go to the fitness center, pool and tennis. This will help to track guest fees. Richard mentioned many members are members at Lifetime Fitness as well. Margaret mentioned that we do not have fitness classes offered that do not require an additional charge and that all of the equipment is in too small of a space. Susan Crouch, Arthur, Peter and Roger all believe updates to the fitness center will bring in more money and members.

Kathy mentioned the 19<sup>th</sup> Hole as a priority since most of the Club's business is done there. Guy mentioned the Hole could use better equipment and it would be helpful to have more space. Peter asked if an upgrade would increase business and Guy said it would. Guy mentioned we have added additional dining space without any kitchen upgrades. Mark suggested both kitchen upgrades and expanding the dining space.

The group decided the 3 top areas would be fitness center, 19<sup>th</sup> Hole and an upgrade to golf course restrooms. She mentioned she will present these top 3 to Ken and ask about our 5 year plan. Susan Crouch motioned to accept, Kathy second it.

Meeting adjourned.

Board Meeting Notes to approve the Club's By Laws held  
Thursday, September 17<sup>th</sup> @ 6:30 pm

Present: Mark Neneman, General Manager; Guy Fanelli, Director of Operations;  
Susan Crouch, Roger Martin, Margaret Millsap, Becky Spears, Peter Wojcik, Sue  
Colburn, Julius Germano, Kathy Lay, Arthur Abelman, Richard Tisdale

Proposed Board of Governors By Laws were reviewed and approved with some  
modifications. The name of the document was changed to Board of Governors Operating  
Procedures. Susan Crouch made a motion to approve the By Laws as modified, seconded  
by Richard Tisdale. All Voted Yes.