

MINUTES – BOARD OF GOVERNORS  
April 14, 2009

Present: Mark Neneman, General Manager; Gene Miller, Century Golf; Guy Fanelli, Director of Operations; Arthur Abelman, Susan Crouch, Roger Martin, Margaret Millsap, Grant Morris, Stacey Semtner, Becky Spears, Richard Tisdale, Peter Wojcik  
Absent: Sue Colburn, Julius Germano, Rosalie Hallenberger, Cathy Lay

The meeting was called to order by acting Chair Becky Spears in lieu of the resignation of Chair Milt King. The Board proceeded to elect Becky Spears as Chair of the Board of Governors. Richard Tisdale nominated Stacey Semtner as Vice-Chair, the nomination was seconded and Mrs. Semtner was elected Vice-Chair.

Col. Peter Wojcik presented the membership report for March & April. March had an enrollment of 29 Golf members. April had an enrollment of 22 Golf members. Response to the “Resident” membership opportunity had yielded 6 “R” memberships. These memberships were offered to surrounding Sonterra residents and are restricted to dining only. CAP fund issues were discussed as it pertained to the switching of membership categories. It was determined that category upgrades or downgrades do not result in double credits toward the fund. Col. Wojcik reported that the Ambassador Council is hoping to add 2 more couples & currently consists of 16 couples and 3 singles. The primary purpose of the Ambassador Council is to promote membership at all levels and to assist in new member assimilation into club activities.

Mr. Neneman noted that the club is in the process of reviewing the list of honorary members provided to some by Mr. Turner when the club was formed. Many on this list have long been inactive. It's the clubs desire to clean up this list. Mr. Abelman discussed the possibilities of a military membership in which a military members would become a dues paying member but the initiation fee would be waved. He noted that these memberships would be in appreciation for their service to our country, that they would probably not be long term in that military families are transient & they would provide the desired monthly dues so important to the functioning of the club. Mr. Morris & Col. Wojcik mentioned some protocol problems that might arise out of this type of offer.

Ms. Spears asked Mr. Neneman to provide the Board with information on the staff training manual the club was to prepare for the Food & Beverage staff. Mr. Fanelli presented the manual for review and reported that it contained instructions on the POS system, cash registers, membership greeting, opening/closing duties, etc. Efforts have been made to hire personnel more experienced in F & B areas. Generally the Board felt like service issues were improving, both in the 19<sup>th</sup> Hole and beverage carts, & the new uniforms for the 19<sup>th</sup> Hole service staff were much more appropriate for a country club environment.

Mr. Neneman reported that he had given all departments heads copies of the Sonterra Rules & Regulations so they could more adequately train and inform their staffs. In response to questions regarding pool security he stated that the club would have

personnel walk the pool area and verify that members had checked in. Other security measures are being considered such as card sliders for the pool and fitness areas to assist in assuring that members and their invited guests only are using the facilities.

In reference to a question posed by Roger Martin and discussed among Board members Ms. Spears asked Mr. Neneman and Century Golf to help us define “What is the purpose of the Board?”. The Board wants to work in tandem with Century Golf to promote Sonterra, to provide Century Golf with important feedback and suggestions regarding club facilities and functions and to be a productive asset to the club. Mr. Neneman was positive in his response in that Century Golf would help develop a clear definition of our role.

Richard Tisdale presented a report on the tournaments and activities of the Men’s Golf Association. The Sunburst is to be held June 10<sup>th</sup> – 13<sup>th</sup>. He was pleased with participation in other MGA events.

Margaret Millsap presented a report on the tournaments and activities of the Sonterra Women’s Golf Association. The Classic Affair is to be held May 12<sup>th</sup> – 14<sup>th</sup>. Wednesday playdays are going well with good member participation. Efforts to increase SWGA membership are being considered and coordinated with the Jeff Hunter, Director of Golf.

Susan Crouch reported on Tennis. She discussed league play and expressed concern that Tennis has recently lost a number of members. She & Mr. Neneman reported on and discussed a vandalism incident that had occurred on the fitness area. The club has banned an individual (guest of a member) from the property.

The Board and Mr. Neneman discussed several options for filling 2 vacancies that had occurred on the Board. It was determined that the Bylaws provided no specific guidance for filling vacancies and that bylaw changes should be made once a final determination was made as to how to fill said vacancies. The Board expressed it’s preference for returning to the ballots from the prior election. Management expressed its preference to postpone filling vacancies for awhile and consider options later.

The Board discussed the upcoming official opening of the South course and expressed its desire to participate actively in that event. The Board is also considering membership recruiting programs and will present them at a later date.

The meeting was adjourned.