

**HOUSE COMMITTEE
JANUARY 26, 2007
MINUTES**

In attendance: Marian Dyer (co-chair), Becky Spears (co-chair), Mickey Gaylor, Kathryn comfort, Kevin Steger, Rosalie Hallenberger, Treedy Chapa, and Sue Colburn.

Absent: Guy Fanelli, Tim Roberts, Dayna Rinklin

I. Committee Organization was set for 2007 as follows:

- Focus: The House Committee will focus on “front of the house” issues rather than “back of the house” issues. While infrastructure and systems are important, the primary focus will be items that are seen or directly experienced by the members.
- Food & Beverage Subcommittee: Dayna Rinklin (chair), Rosalie Hallenberger, Marian Dyer, Sue Colburn, and Guy Fanelli.
 - Meetings will be on the Thursday prior to each Board of Governors’ meeting, and may change dependent on event schedules and the availability of Guy Fanelli. First meeting will be February 8th at 6pm.
 - Table and Games Committee and the Kid’s Club issues that need Board of Governors communication will be covered via this Subcommittee.
- Maintenance Subcommittee: Treedy Chapa (chair), Becky Spears, Kevin Steger, and Mickey Gaylor.
 - Meetings will be the last Tuesday of the month prior to the Board of Governors meeting. The first meeting will be January 30th at 1pm.
 - Due to the size of the facilities, the Subcommittee will pick one area of focus each month for review.
 - Fitness Center issues are also covered by this Subcommittee.
- Joint meetings of the Food & Beverage and the Maintenance Subcommittees will occur quarterly and will be called by Marian Dyer and Becky Spears.

II. Other Issues:

- While the Committee will provide member observations, comments and feedback in the various areas under its responsibilities, comments or complaints that need action or follow-up with specific members will be referred to the appropriate club manager – e.g., Kevin, Guy, Tim, etc., and/or Kathryn.
- Committee members will not be logging or “keeping a scorecard” regarding complaints or comments. Follow-up or feedback to specific members is the responsibility of club management.

**MAINTENANCE COMMITTEE
JANUARY 30 - Submitted by Becky Spears, Co-Chair House Committee**

The Maintenance subcommittee of the House Committee met on January 30th. We agreed to divide the areas of concern into 5 categories:

- 1) Main Club House
- 2) Fitness, Pool& Snack Bar
- 3) Tennis & Parking
- 4) Mixed Grill, Ivy Room, Locker Rooms
- 5) Cart Barn & Golf Staging area.

Upon completion of a "walk about" with Kevin Steger in Area 4 we pointed out several areas of concern & discussed at great length the performance of our contract cleaning company, [REDACTED]. The general consensus was that [REDACTED] was underperforming and attention needed to be paid to assuring it's compliance with expectations. The subcommittee also discussed upgrading the amenities in the 19th Holes & adding some photographs & pictures more specific to Sonterra.